

TRAINING REPORT

WATER USER COMMITTEE PARTICIPATION, CONSENSUS BUILDING, AND CONFLICT MANAGEMENT SKILLS (PCCP) TRAINING



HELD IN EDEN ZONE, RHINO CAMP SETTLEMENT
8th-11th AUGUST, 2017

PREPARED BY: Moses Akuma Odims and Asau Sunday
Peace Building & Conflict Sensitive Programming Consultants
SUBMISSION DATE: 11TH AUGUST 2017

Introduction

West Nile Youth Network (WYNet) was contracted by ZOA West Nile to facilitate a (4) days non- residential WATER USER COMMITTEE PARTICIPATION, CONSENSUS BUILDING, CONFLICT MANAGEMENT SKILLS TRAINING. The training is part of implementing partnership commitment under the European Union Emergency Trust Fund (EUTF) for the project titled “Support Program for Refugee Settlements and Host Communities in Northern Ugandan (SPRS- NU).”

“Water has not been available for the last 8 days and when it came yesterday, the number of conflicts while accessing it were too much for us to handle”....Statements like this by one participant reflect the state of the availability and use of the water resource.

Water is provided for the refugees by donor agencies, apart from a few boreholes, the bulk of the water for use is fetched using trucks from river Nile, treated and distributed for use under the direct management & supervision of the water user committee members who are elected by members of the community that use the water.

The training which was held at EDEN ZONE, targeted 40 Water use committee members from all the villages of Eden settlement zone. The training was intended to equip the members of the Water user committees with basic skills of community participation, consensus building and conflict transformation hence the facilitator was responsible for ensuring that the following key specific training objectives were met which were to:-

Deepen & share knowledge on community participation & involvement, consensus building, peace building & conflict transformation with interest of Potential to cooperation potential, share experiences and gain a deeper understanding and make good sense on the current water use conflicts from a humanitarian context such that they can appreciate strategies of ADR in deescalating tensions around resources, and this understanding they are able to build and enlist some action plans to build peace , none violence and resolve conflicts that arise in the community due to water use.

Expectation of the Participants

The participant's expectations were cross cutting and captured as follows:-

1. I expect to get knowledge about how to manage water conflicts.
2. I expect good facilitation
3. I expect more understanding of causes of water conflicts and ways of solving them
4. I expect to get a certificate at the end of the training
5. I expect to get a T-shirt after the training.
6. I expect more understanding on our roles as WUC's.
7. I expect that we will be guided on what to do in the community after here.

The facilitator wrapped up participant's expectations with an expectation as “ I do expect to know what you know” which set basis for free, active and interactive participation.

Objectives of the Training

- 1) Share experiences & deepen participants understanding Participation, Consensus building and resolution of water use conflicts.
- 2) Come up with clear action plans that shall form their initiatives in their various communities to promote peace, resolve conflicts related to water use using alternative dispute resolution Mechanisms.
- 3) Clarify the role of water use committee in management of water resource and their role in building peace around water.
- 4) Equip the participants with knowledge and Skills so that they can create awareness, educate and counsel individuals & communities to peacefully share water resources.

Training Methodology

This training was designed to be a functional adult learning meant to be actively participatory. It was quite important to gain insight into their level of knowledge and understand their current practices in resolving water use conflicts.

Question and answer moments, group exercises & discussions, and some role plays as a way of involving the participants and motivating them to demonstrate what they have learned and how they will utilize what they have acquired to impact communities.

We used flip chart based lecturing form to enable the participants do self-analysis, and created experiential presentation moments for the participants. We also used energizers or play time activities aimed at making the training enjoyable and fun for the participants.

There were also brain teasing moments to elicit critical thinking processes among the participants.

Training Outputs

Indicator	Target	Actual (achieved)
Total no of participants trained	40	40
Female segmentation	20	15
Male segmentation	20	25
Number of days for activity	4	4

Training content

WATER USER COMMITTEE PARTICIPATION, CONSENSUS BUILDING, AND CONFLICT MANAGEMENT SKILLS (PCCP) TRAINING PROGRAM 8th-11th August, 2017

DAY 1

9:00am Arrival & Registration of participants **(ZOA)**
Welcome remarks & Introductions / Relationship building **(ZOA)**
Official opening remarks **(ZOA)**
Administrative Announcements, Expectations, Training Objectives, Ground rules **(ZOA, Facilitator)**

10:00am H E A L T H B R
E A K

10:20am Pre training assessment
Overview of water & water resource management
Overview of Hygiene
Overview of sanitation
Hygiene & Sanitation conflict potential
Group exercise & Presentations
Reflections & Sharing **(Facilitator)**

1:00 pm L U N C H

2:00pm Overview of Conflict, Violence, Peace, Conflict Management, Conflict Resolution
Water use conflicts
Group Exercises & Presentations
Reflections & Sharing / de-briefing **(Facilitator)**

DAY 2

9:00am Arrival & Registration of participants **(ZOA)**
Recap of day 1
Overview of public participation in Integrated Water

	Resource Management
	Why Public Participation (Facilitator)
10:00am	H E A L T H B R E A K
10:20am	Who, when to involve Forms of public participation Group Exercise & Presentation Reflections & Sharing (Facilitator)
1:00 pm	L U N C H
2:00pm	Understanding consensus Consensus & conflict Approaches to building consensus Group exercises & Presentations Reflection & Sharing (Facilitator)
DAY 3	
9:00am	Arrival & Registration of participants (ZOA) Recap of day 2 Conflict Management Basic skills of conflict Management Group exercise & presentations Reflections & sharing (Facilitator)
10:00am	H E A L T H B R E A K
10:20am	Basic concepts of Alternative Dispute Resolution (ADR) Negotiation skills in managing Water use conflicts Group exercises & presentations Reflections & sharing (Facilitator)
1:00 pm	L U N C H
2:00pm	Mediation of water use conflicts Group exercises & presentations

	Reflections & sharing	
	De briefing	(Facilitator)
DAY 4		
9:00am	Arrival & Registration of participants (ZOA)	
	Communication skills, building trust & tolerance	
	Group exercises & presentations	
	Reflections & sharing	(
	Facilitator)	
10:00am	H E A L T H B R	
	E A K	
10:20am	Envisioning peaceful sharing of water resources and action planning	
	Group exercises & presentations	
	Reflections & sharing	(
	Facilitator)	
1:00 pm	L U N C H	
2:00pm	Workshop evaluation	
	Official closure & administrative issues	
	Group photo	
	(Facilitator)	

Some Water use challenges identified by Participants

1. The participants decried that there were generally few sources of water namely few boreholes and the main source is the water fetched using the truck from river Nile.

2. The quantity of water delivered by the trucks is relatively in adequate compared to the population in need.
3. There are several incidences where the water is delivered late in the evening creating difficulties in managing the distribution
4. The water is sometimes not treated, a case in Eden 1 where on two consecutive occasions water was not treated leading to some mass community action of refusing to utilise the water.
5. There is also a challenge of slow response of the partners to problems related to water use that are reported by the committee members for their action.
6. There are some water point challenges such as theft of jerrycans, water users not following order and regulations of water use, favouritism by care takers and a few members of the committee, fighting, misuse of water, poor hygiene around water sources among others.

Some action points by Participants

- Community dialogues with community members for their proper participation, better consensus and promotion of peace & dialogue.
- Sensitization and awareness creation in the communities with regards to their involvement in decision making, peaceful use of water resources, mitigation of water use conflicts and promotion of attitude and behaviors that enhance hygiene, sanitation, peace.

- Build subcommittees for counselling community members with the help of their own members or community resource persons with skills of counselling.
- Review regulations and rules of water use to ensure that they adapt to the changing circumstances
- With the help of Zoa and other partners have some basic leadership trainings for efficient management of water resources.
- Proper coordination between all the WASH partners to avoid competition, conflict of service provision and sometimes paralysis of service.
- Lobbying of partners by the committee members to timely respond to emerging challenges related to water use.
- Have some exchange visits to host communities and other settlements to share experiences related to water use management.
- Form or work with existing community groups or clubs to carry out mass education on issues related to peace, none violence, hygiene, sanitation.

Training Challenges

1. Bad weather and poor road network conditions due to rain throughout the four days of the training, and this affected early arrival of participants, facilitator.
2. Most participants were concerned about short notice mobilization and informal invitations.
3. The participants also complained about the selection process where members of some water points (WUC) missed out on the training.

Key Recommendations

1. There is need for proper partner coordination for the WAS partners to avoid service competition and service paralysis.
2. The selection criteria and process for the trainings should be better managed for equitable selection for uniform impact.
3. Consideration should be given for proper programing and the planning of activities should anticipate risks involved such that mitigation strategies are at hand to avoid time related inefficiencies during implementations.
4. There is need to get logistics that are suitable for the road terrain and nature of weather at hand in order to avoid risks of delays that could limit effectiveness and impact of the training.
5. Zoa should integrate follow up mechanisms to put the knowledge beneficiaries in check to ensure intended impact is realized.

Training Evaluation

Oral Evaluations were done, it was clear that the participants appreciated the quality of facilitation and the relevance of the topics covered during the training.

Statements by the Para Legal

Was grateful and thankful to Zoa and the facilitator on behalf of the participants for the training and appreciated the way the training was conducted and the level of knowledge & skills received.

Statements by the Facilitator

Appreciated the level of interaction of the participants and their efforts in management of water resources and resolving water use conflicts in the communities.

Intimated that not money is always required for actions, called up on the participants to translate knowledge into action.

“It is not how great what you do matters, doing small things in a great way makes a lot of difference”

Remarks of Linda the ZOA Staff

Extended apologies for the shortfalls during the training and promised to take them as learning lessons for improvement.

Asked for the commitment of the participants in putting to practice the action points they came up with.

Pledged the support of zoa whenever possible and called up on.

Appendices

Activity photos



FIGURE 1 *The participants during the training in Siripi during one of the sessions on 26th July 2017.*



FIGURE 2 *The participants in a group discussion during one of the sessions at SIRIPI training center in Rhino Camp Refugee Settlement in Arua District on 27th July 2017.*



FIGURE 3 *A group of participants Brainstorming on what they consider are the causes and effects of conflicts in the community from a religious point of view in Siripi Training Centre - Rhino Camp Refugee Settlement Arua District.*



Figure 4 Sunday presenting during one the sessions in SIRIPI

.....

MOSES AKUMA ODIMS

Executive Director West Nile Youth Network (WYNet).

